

Outage details:

Friday, December 13, 2024*

8:00 a.m. - 3:00 p.m.

Duration: 7 hours

Reference: 37673

A reliable, safe source of energy.

These upgrades are part of our commitment to ensuring Calgary homes and businesses have the power they need, when they need it, today and in the future.

**This work could be delayed or rescheduled due to extreme weather conditions or an emergency situation. Every effort will be made to let you know if there's been a schedule change.*

Backup power generators



If you wish to maintain your power during this scheduled outage, you will need to supply and install a generator (at your own cost). For the safety of our crews, please notify ENMAX at 403-514-3990 if you plan on using a generator. Generators must be installed by a Certified Master Electrician, tested at least 24 hours before the outage and operational 30 minutes before the outage's scheduled start.

How to prepare for a power outage.



Medical

Check that back up batteries and other systems can provide power for the outage duration, as well as an additional few hours in case the outage is extended.



Food

Well-sealed refrigerators and freezers will keep your food safe for several hours. Limit how often you open the door to keep the temperature from rising.



Heat/Air conditioning

Adjust your heating or cooling by a few degrees for several hours before the outage starts. This will help your building stay comfortable while the power is off.



Security and safety

Notify your alarm/security company about the outage. If your system has a battery, check that it's charged.



Electronics

Landline phones, wi-fi routers, computers (except laptops and tablets) or chargers will not operate during an outage. If necessary, make arrangements to work or study at another location.



Elevators

Elevators will not be available during the outage. Please ensure that elevators are brought to main level and are locked off prior to the outage start.



Garage and parkade doors

Garage and parkade doors will not operate while the power is off, ensure vehicles are parked elsewhere if you need them.



Other tips

Check that flashlights have batteries or are charged. Keep one light turned on before the outage, this way you'll know when the power is turned back on.

We're here to help.

If you have any questions about this outage, please contact [Robin](#) at **403-689-9613** or [Colleen](#) at **403-472-9349** on the Customer Relations Team.

outagecommunications@enmax.com | enmax.com/outages

Alternatively, the Customer Relations Team can be reached at 403-514-3990 (Monday through Friday, 8AM-4PM).

For your safety, as well as the safety of our crews or team members, please do not approach our crews at the work site with questions and concerns.