

PP.TDLS.1903



Tsuut'ina Nation
Civic Services for Taza Development
Level of Service, 2019



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Protective Services

Tsuut'ina Nation Emergency Response/Ambulance Services

Emergency Medical Incidents

- 1.1. For all emergency medical incidents, the Tsuut'ina Nation is served by ground ambulance operated by Alberta Health Services Emergency Medical Services (EMS). Medical services can be contacted by calling 911. The 911 will field emergency calls from the Tsuut'ina Nation, connecting or transferring calls to the appropriate emergency response organization and dispatching emergency service.
- 1.2. In the event an individual requires further medical attention, he/she will be transported to one of the following acute Care Centres listed below.

Acute Care Centres		
Rockyview General Hospital Address: 7007 14 Street SW, Calgary, AB T2V 1P9 Phone: 403.943.3000	Alberta Children's Hospital Address: 2888 Shaganappi Trail NW, Calgary, AB T3B 6A8 Phone: 403.955.7211	Calgary West Central Primary Care Network Address: 5966 Centre Street S, Calgary, AB T2H 0C1 Phone: 403.258.2745

Hazardous Material Releases

- 1.3. A hazardous material release is a spill or a release that can or may cause significant adverse effects on human health or the environment.
- 1.4. The following are examples of hazardous material releases:

Gasoline/Diesel	Paint	Oil Containing PCBs
Antifreeze/Glycol	Solvent	Fertilizers
Lubricating Oil	Chemicals	Excessive Smoke,
Hydraulic Fluid	Sewage	Fumes, Odors
Petroleum Products and Synthetic Oils	Erosion and Sediment Materials	Chlorine
Freon/Chlorofluorocarbon (CFCs)	Ammonia	Pesticides and Herbicides
Industrial Wastes	Hot Asphalt	
	Propane	

There may be additional hazardous materials not included in the above list. For a more detailed list of hazardous materials please refer to Environment Canada. Tsuut'ina Nation Fire and Rescue Service should be contacted and informed of any potential hazardous material releases.

Proper Disposal of Hazardous Waste

- 1.5. Disposal of hazardous waste to be coordinated with Tsuut'ina Nation Fire and Rescue Service which can be contacted at their non-emergency telephone number. All non-emergency contact numbers have been provided in the Contact Information Section below.

How to Manage a Spill

- 1.6. Contain the spill quickly and safely. Ensure the surrounding environment is not a danger to you.
- 1.7. In the event of an emergency, the tenant should contact 911 immediately and follow Tsuut'ina Nation's Emergency Response Plan. Provide as much detail about what has been spilled or released, to ensure that the directions for a cleanup will minimize the environmental damage from the spill or release. If safe to do so, document and take photos to assist with the cleanup and containment process.
- 1.8. For a more detailed procedure please refer to Environment Canada's spill management procedures.
- 1.9. Tsuut'ina Nation Fire and Rescue is responsible for hazardous materials cleanup. Personnel are trained to clean up post-incident fluids and other hazardous materials utilizing equipment such as, shovels, brooms and absorbent materials, among other equipment.

Emergency Response Plan

- 1.10. All tenants shall act in accordance to Tsuut'ina Nation's Emergency Response Plan in the event of an emergency.

Water Emergencies

- 1.11. A water emergency refers to a water service line leak which may occur due to vehicular and machinery impact as well as corrosion from pipe age, pipe materials, surrounding soil conditions, ground movement and growth/shrinkage of the service pipe from change in temperature.
- 1.12. A water main may have burst or failed, if any of the following is encountered:
 - (a) There is a significant amount of pooling water on the ground surface, or
 - (b) There is a loss of water pressure in the commercial developments, or
 - (c) There is noise on the water line while none of the taps in the commercial developments are running.
- 1.13. In the event of a water emergency, contact 911 immediately. Tsuut'ina Nation Public Works should always be contacted in both emergency and non-emergency situations. All non-emergency contact numbers have been provided in the Contact Information Section below.

Motor Vehicle Collisions

- 1.14. A motor vehicle collision occurs when a motor vehicle contacts another object. Another object can be, but is not limited to, another motor vehicle, a bicycle, a pedestrian, or a fixed object (street sign, light pole, etc.)
- 1.15. At the scene of a motor vehicle collision, the following protective services may be dispatched for assistance:
 - (a) Tsuut'ina Nation Tosguna Police Service;
 - (b) Tsuut'ina Nation Fire and Rescue Service;
 - (c) Alberta Health Services Emergency Medical Service.

- 1.16. A motor vehicle collision should be reported to Tsuut'ina Nation Tosguna Police Service when:
- (a) There are any injuries or;
 - (b) Damage costs exceed \$2000 or;
 - (c) The individual is the victim of a hit and run.
- 1.17. In the event of a motor vehicle emergency, contact 911 immediately.

Tsuut'ina Nation Emergency Response Contact Information

Emergency inquiries (24-hour)	Non-Emergency Inquiries
911	Tsuut'ina Nation Tosguna Police Service Phone: 403.271.3777 Hours of Operation: Monday – Friday, 8:00am – 5:00pm
	Tsuut'ina Nation Fire and Rescue Service Phone: 403.251.9335 Hours of Operation: Monday – Friday, 8:00am – 4:00pm
	Tsuut'ina Nation Public Works Phone: 403.281.0754 Hours of Operation: Monday – Friday, 8:00am – 4:00pm

Tsuut'ina Nation Tosguna Police Service

Tsuut'ina Nation Tosguna Police Headquarters

- 1.18. The Tsuut'ina Nation Tosguna Police Service (TNTPS) is responsible for all public security and policing on the Tsuut'ina Nation. The TNTPS has training on how to effectively handle high security situations such as mass shootings and terrorism.
- 1.19. The main station for Tsuut'ina Nation Tosguna Police Service is located at the address below:

Tsuut'ina Nation Tosguna Police Service
9905 Chiila Boulevard
Tsuut'ina Nation, Alberta
T2W 6H6

Liaison/Partnership with Surrounding Municipalities Police Services

- 1.20. The Tsuut'ina Nation Tosguna Police Service (TNTPS) has an ongoing working relationship with the Calgary Police Service (CPS) to provide specialized police services when required. This may include support from the Forensic Crime Scene Unit, the Tactical Unit, Air Services or any other specialized resource. The TNTPS will continue to formalize this relationship through a Memorandum of Understanding with the Calgary Police Service, given the close proximity of Tsuut'ina Nation to the City of Calgary and the need to coordinate law enforcement strategies. A second service agreement outlining the receipt of police emergency calls, the dispatch of police services through the Calgary 911 and the implementation of the CRTC mandated Next Generation 9-1-1 (NG9-1-1) will need to be finalized. There are ongoing discussions between all Parties and progress is being made to create the above-mentioned agreements with the Calgary Police Service.
- 1.21. Also, the TNPS has a Provincial Policing Services Agreement (PPSA) with the Royal Canadian Mounted Police (RCMP). In the event, the TNPS requires specialized policing support, the RCMP may temporarily provide their assistance or special expertise.

Tsuut'ina Nation Tosguna Police Contact Information

Emergency inquiries (24-hour)	Non-Emergency Inquiries
911	Chief of Police Phone: 403.251.9660
	Tsuut'ina Nation Tosguna Police Service 24-Hour Complaint Line Phone: 403.271.3777
	Tsuut'ina Nation Tosguna Police Service Administrative Office Address: 9905 Chiila Boulevard, Tsuut'ina Nation, Alberta, T2W 6H6 Phone: 403.251.9660 Fax: 403.238.4075 Email: info@tsuutinapolice.com Web: http://tsuutinapolice.com/ Hours of Operation: Monday – Friday, 8:00am – 5:00pm

Tsuut'ina Nation Fire and Rescue Service

- 1.22. The Tsuut'ina Nation Fire and Rescue Service has a program mandate of the protection of life, property, and the environment through prevention and training activities by community engagement and discussions.

Liaison/Partnership with Surrounding Municipalities' Fire Services

- 1.23. The Tsuut'ina Nation Fire and Rescue Service (TNFR) has a general understanding with the Calgary Fire Service and the MD Foothills Fire Service.
- 1.24. The TNFR has a Mutual Aid Agreement with the Rocky View County that encourages the support of inter-municipal assistance or special expertise.

Fire Station

- 1.25. The Tsuut'ina Nation Fire Station is located at the following address:

Tsuut'ina Nation Fire and Rescue Services
47 Many Horses Road
Tsuut'ina Nation, Alberta
T2W 6H6

Lockboxes

- 1.26. It will be a requirement that all commercial developments within the Taza Development install a lockbox. A lockbox provides the Tsuut'ina Nation Fire and Rescue Service (TNFR) quick access to each building in the event of emergency. The lockbox must contain all keys, access cards or devices that grant access to the building and the fire/life safety systems that may be found inside. A fire/life system includes portable fire extinguishers, sprinklers and fire extinguishing systems, fire alarms and their systems, and contact information cards. All keys and devices must be attached to a key ring, along with their use clearly delineated on an attached tag.
- 1.27. Lockboxes will need to be installed on the exterior wall of a building within close proximity to the principal entrance. Trac-Vault Lockboxes will need to be utilized as the lockbox brand for the Taza Development. Please refer to the following website for more information pertaining to Trac-Vault: <http://www.suprasystems.com/Products/Pages/TRAC-Vault.aspx/>
- 1.28. A lockbox will need to be installed on a building with a fire alarm system that meets any of the following requirements:
 - (a) Its control features, including emergency voice communication systems, are located behind a locked pane;
 - (b) Manually operated devices require a key or device to be reset;
 - (c) The electrical circuit breaker is located within a locked panel or room;
 - (d) An automatic sprinkler system where the main control valve is locked in the open position or if it's located within a locked room or enclosure;
 - (e) Standpipe and water supply connections are in a locked room or area such as a roof;
 - (f) A key operated elevator control feature that permits exclusive use of elevators to firefighting personnel or that will switch selected elevators to operate on emergency power;
 - (g) Stairway doors that have been locked on the stairway side;
 - (h) Roof access doors that are locked.

- 1.29. If you experience any issues with your lockbox or its installation, please forward your inquiry to the lockbox company who has been contracted for its maintenance. Below is a list of approved lockbox companies.

Approved Lockbox Service Companies	
Ability Lock & Safe Co.	Address: #1, 5301 - 21A Avenue SE, Calgary, AB T2B 2E9 Phone: 403.248.0008
ABOE Lockworks Ltd.	Address: 1308 Centre Street N, Calgary, AB T2E 2R7 Phone: 403.230.5625
Always Affordable Locksmiths Ltd.	Address: 1437 Kensington Road NW, Calgary, AB T2N 3R1 Phone: 403.272.8923
Aura Lock & Key	Address: 675 Marian Crescent NE, Calgary, AB T2A 2Y5 Phone: 403.250.1895
High Security Locksmith Company	Address: 217 - 4 Street NE, Calgary, AB T2E 3S1 Phone: 403.263.5397
Parry Bros. Lock and Safe	Address: 1318 11 Avenue SW, Calgary, AB T3C 0M6 Phone: 403.245.6666
The Ten Penny Company	Address: PO Box 55209 Temple RPO, Calgary, AB T1Y 6R6 Phone: 403.249.4131

Fire Inspections

- 1.30. Fire inspections will need to be coordinated with Tsuut'ina Nation Fire and Rescue Service (TNFR). They are available to assist with fire permit approvals, occupancy levels and compliance inspections to ensure the National Fire Code of Canada is met and adhered to. Contact numbers have been provided in the Contact Information Section below.

Tsuut'ina Nation Fire and Rescue Contact Information

Emergency Inquiries (24-hour)	Non-Emergency Inquiries
911	Chief of Tsuut'ina Nation Fire and Rescue Phone: 403.251.9335
	Tsuut'ina Nation Fire and Rescue Service Administrative Office Address: 45 Many Horses Road, Tsuut'ina Nation Phone: 403.251.9335 Fax: 403.251.9330

	Hours of Operation: Monday – Friday, 8:00am – 4:00pm
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Public Health Inspections/Plan Review

- 1.31. Indigenous Services Canada will be conducting routine inspections and relevant plan reviews to ensure that public establishments (e.g. food, recreational water, personal service, institutions) are operated in accordance with the Public Health Act.

Public Health Contact Information

Public Health Inspections
Environmental Public Health Services First Nations and Inuit Health Branch, Indigenous Services Canada Phone: 403.299.3939

2 Transportation/Roadway Services

Transit Services

- 2.1. There are currently no Transit Services available within the Taza Development. This section will be updated as these services are developed over time.

Road Bans

Axle Weight Restrictions

- 2.2. A road ban may be introduced on streets throughout the Taza Development year-round or during specific seasons. The purpose of the road ban is to protect and preserve the life of the roadways. In most instances, a roadway with a road ban will have a sign posted with the required axle weight reduction, usually expressed as a percentage of the licensed axle weight. The most common axle weight reductions are 50%, 75% and 90%.

Snow Route Parking Ban

- 2.3. A snow route parking ban will be proposed after a significant snowfall at the Taza Development. A snow route can be typically identified by Tsuut'ina Nation signage on the applicable streets.
- 2.4. Tsuut'ina Nation will give an advance notice of an upcoming snow route parking ban, which will typically be announced a minimum of 24 hours prior to the ban going into effect. The snow ban is dependent on the snow accumulation, road temperature, weather forecast and road conditions. Parking bans will remain in effect for up to 72 hours or until Tsuut'ina Nation declares it has been lifted. A fine may be applied to vehicles parked on a snow route during a snow parking ban.

Road Maintenance

Snow/Ice Control

- 2.5. Tsuut'ina Nation Public Works will be responsible for the removal of snow on all public roads within the Taza Development excluding the Tsuut'ina Trail Transportation Utility Corridor (TUC) and connector roads which are regulated by the City of Calgary and Alberta Transportation accordingly. It will be the responsibility of each tenant on the Taza Development, to clear the snow and ice on their respective sidewalks and parking lots.

Street Sweeping

- 2.6. Street sweeping removes loose gravel, mud and various other materials from the streets of the Taza Development. Tsuut'ina Nation Public Works typically begins street sweeping in early April until mid-June. Street sweeping is weather permitting, and may be postponed if there is a rain or snow storm event.

Litter Control

- 2.7. A litter law will be implemented on the Taza Development to maintain cleanliness. The ultimate goal of the litter law is to ensure that litter is disposed of appropriately. To achieve this goal, waste and recycling receptacles will be installed throughout the Taza Development. An individual that commits a littering offence, may be charged in accordance with the applicable Tsuut'ina Nation laws and policies.

Dust Control

- 2.8. A dust control law will be implemented on the Taza Development. Excessive dust can be harmful to human health and cause safety concerns as a result of reduced visibility. Any activities that produce excessive dust on the Taza Development, during and after construction, will need proper measures installed to ensure the dispersion of dust is controlled and limited. An individual that commits a dust control offence, may be charged in accordance with the applicable Tsuut'ina Nation laws and policies.

Road Surface Repairs

- 2.9. The Tsuut'ina Nation Public Works will be responsible for the repair of potholes, curbs and gutters. The road surface can be easily damaged from general wear and freeze-thaw cycles that take place over the winter season. Road surface repairs will commence in April and continue throughout the summer months. The sequencing of road surface repairs is based on a priority basis.
- 2.10. All road surface repairs will be undertaken by Tsuut'ina Nation Public Works. The relative contact information for Tsuut'ina Nation Public Works are provided in the Contact Information Section below.

Traffic Control Measures

Traffic Signals and Systems

- 2.11. The traffic signals and systems found on the Taza Development will be managed by the Tsuut'ina Nation Public Works.

Signage

- 2.12. The Tsuut'ina Nation Public Works will be responsible for maintaining all traffic/directional signage within the Public Realm.

Streetlighting

- 2.13. Tsuut'ina Nation Public Works will be responsible for the maintenance of streetlights within the Public Realm of the Taza Development.

2.14. Report a street light, if any of the following is encountered:

- (a) Burnt out streetlight;
- (b) Flickering streetlight;
- (c) Street light that remains on during daylight hours;
- (d) Broken bulb;
- (e) Damaged streetlight pole, base or bulb cover, including motor vehicle collisions;
- (f) Any other visible damage.

2.15. Streetlighting maintenance along the Tsuut'ina Trail Transportation Utility Corridor (TUC) and connector roads will be undertaken by the City of Calgary and Alberta Transportation, and will not be the responsibility of Tsuut'ina Nation.

Landscape and Tree Maintenance

2.16. Tsuut'ina Nation Public Works will be responsible for the maintenance of landscaping within the Public Realm of the Taza Development. Landscape maintenance needs to be in accordance with the applicable Tsuut'ina Nation laws and policies.

Maintenance Activities

2.17. Mowing and brushing maintenance activities will typically take place during the spring and summer months. The following is a sample time frame of each of the mowing and brushing maintenance activities:

- (a) Mowing happens once a month or about five times a year;
- (b) Weed control and pest management happens as needed throughout the season;
- (c) Landscaping happens as needed throughout the season;
- (d) Litter clean-up happens as needed throughout the season.

Site Furnishing Maintenance

2.18. The site furnishing located in the Public Realm of the Taza Development will undergo inspections on an annual basis, or as identified, by Tsuut'ina Nation Public Works. If there are any deficiencies identified during the inspection, the extent of the deficiency will be evaluated.

Public Works Contact Information (Roads and Landscaping)

Tsuut'ina Nation Public Works	
Phone: 403.281.0754	
Hours of Operation:	
Monday – Friday, 8:00am – 4:00pm	

3 Utility Services

Potable Water Service

- 3.1. The Tsuut'ina Nation's Master Servicing Agreement with the City of Calgary currently outlines the services provided to the Nation by the City. One of the services provided within the Master Servicing Agreement by The City of Calgary, is the supply of potable water.
- 3.2. Currently, there are two existing, active water delivery points located at:
 - (a) 54 Avenue SW
A 250mmPVC Water Line owned by the City of Calgary extends onto the Tsuut'ina Nation at this delivery point.
 - (b) Anderson Road SW
A 300mm PVC Water Line owned by the City of Calgary extends onto the Tsuut'ina Nation at this delivery point.
- 3.3. Other existing and proposed water delivery points:
 - (a) A potential third water connection is proposed at 90th Avenue SW.
- 3.4. Tsuut'ina Nation Public Works will be responsible for the maintenance of water infrastructure within the Public Realm of the Taza Development. Tenants on the Taza Development will be responsible to request water meters through Tsuut'ina Nation Public Works. The relative contact information for Tsuut'ina Nation Public Works are provided in the Contact Information Section below.

Wastewater/Sanitary Sewer Service

- 3.5. The second service agreed upon within the Master Servicing Agreement between The City of Calgary and the Tsuut'ina Nation is the collection and treatment of wastewater. The wastewater will flow by gravity pipes or force mains from the Tsuut'ina Nation to the City of Calgary sanitary system where it will be treated.
- 3.6. Similar to the Potable Water Delivery Points, there are defined wastewater discharge points between the Tsuut'ina Nation and the City of Calgary.
- 3.7. Currently, there are two existing, wastewater discharge points located:
 - (a) Between Glenmore Trail SW and 66 Avenue SW
A gravity 250mm PVC Sanitary pipe owned by the Tsuut'ina Nation connects to a 1200mm Concrete Sanitary pipe owned by The City of Calgary.
 - (b) South of Anderson Road SW
A 150mm PE Sanitary force main owned by the Tsuut'ina Nation connects to a 300mm PVC Sanitary pipe owned by The City of Calgary.
- 3.8. Located in close proximity to wastewater discharge points are wastewater meters. These meters collect service flows and the total volume of wastewater discharged from the Tsuut'ina Nation to The City of Calgary.

- 3.9. Tsuut'ina Nation Public Works will be responsible for the maintenance of wastewater infrastructure within the Public Realm of the Taza Developments. The relative contact information for Tsuut'ina Nation Public Works are provided in the Public Works Contact Information Section.

Stormwater Collection/Discharge Service

- 3.10. Each development area within the Taza Development will have a system of parks and landscape features which will form a beautiful recreational area with spaces for education. Within these features, a combination of sustainable stormwater practices and low impact developments will be implemented to retain a 1 in 100 year stormwater event.
- 3.11. Tsuut'ina Nation Public Works will be responsible for the maintenance of stormwater infrastructure within the Public Realm of the Taza Development. The relative contact information for Tsuut'ina Nation Public Works are provided in the Contact Information Section below.

Public Works Contact Information (Utilities)

Tsuut'ina Nation Public Works	
Phone: 403.281.0754	
Hours of Operation:	
Monday – Friday, 8:00am – 4:00pm	

Electrical Service

- 3.12. Primary electrical service will be provided by one of the major service providers which include the following:
1. ATCO Electric
 2. Enmax
 3. FortisAlberta
 4. Tsuut'ina Asset Management Corporation
- 3.13. The tenant will be responsible to install and apply for secondary electrical services.

Natural Gas Service

- 3.14. ATCO Gas will be responsible for the supply and delivery of natural gas to the Taza Development.

ATCO Gas Contact Information

- 3.15. For more information, questions or concerns regarding your natural gas service, please forward your inquiry to ATCO Gas at the number below.

Natural Gas Service	
ATCO Gas	
Distribution Engineering, Calgary	
Address: 5th Floor, 909 – 11 Avenue SW, Calgary, AB T2R 1L8	
Phone: 403.245.7736	

Telecommunication/Broadband Internet Service

- 3.16. Wireless telecommunications and high-speed internet will be provided by one of the major service providers which include the following:
1. Axia NetMedia Corporation
 2. Shaw Communications
 3. Telus Communications
 4. Tsuut'ina Asset Management Corporation

4 Waste Management Services

Waste Collection Program

Waste Collection Service

- 4.1. The Taza Development will employ a waste management plan which strongly encourages tenants to integrate strategies within their businesses and to ultimately divert waste from landfills. Any waste material that cannot be recovered, will need to be hauled to one of the City of Calgary Landfills. It will be the responsibility of the tenant to organize a waste collection/disposal service from the Taza Development to a City of Calgary Landfill. There will be no waste dumping permitted on the Tsuut'ina Nation.
- 4.2. Tsuut'ina Nation Public Works will be responsible for the waste management within the Public Realm.

City of Calgary Landfills

- 4.3. A list of active landfills in the City of Calgary has been provided below. The closest City of Calgary Landfill to the Taza Development is the Shepard location.

City of Calgary Landfills
The City of Calgary Landfill – Shepard Address: 12111 68 St SE, Calgary, AB T2Z 0E5 Phone: 403.268.2489 Hours of Operation: Tuesday – Saturday, 8:00am - 5:00pm
The City of Calgary Landfill – East Calgary Address: 3801 68 St SE, Calgary, AB T2B 4R8
The City of Calgary Landfill – Spyhill Address: 11808 69 St NW, Calgary, AB T3R 1J4

Recycle Collection Program

Recycle Collection Service

- 4.4. One of the strategies within the waste management plan, is the diversion of waste from landfills through recycling. The tenant will need to coordinate a collection service that will deliver recycled materials to the nearest recycling facility.

Compost Collection Program

Compost Collection Service

- 4.5. A second strategy, within the waste management plan, is the diversion of waste from landfills through composting organic materials. It will be the responsibility of the tenant to organize a compost collection service and delivery to the nearest composting facility.

5 Tsuut’ina Nation Civic Services

- 5.1. The Tsuut’ina Nation Civic Services is responsible for the approval and release of development permits, building permits and occupancy permits. Request for any permits will need to go through Tsuut’ina Nation Civic Services.

Tsuut’ina Nation Civic Services Contact Information

Tsuut’ina Nation Civic Services
Phone: 403.281.4455
Hours of Operation:
Monday – Friday, 8:00am – 4:00pm

6 Chief and Council Signatory Page

This **Level of Service** made at this duly convened meeting of the Chief and Council of the Tsuut'ina Nation this **14th day of March, 2019** by Nation Council Resolution.

Voting in favour of the Taza Level of Services Policies and Procedures, as evidenced by signatures, are the following members of the Chief and Council:


 Chief Lee Crowchild


 Councillor Leon Littlelight


 Councillor Andy Onespot Sr.


 Councillor Regena Crowchild


 Councillor Brent Dodginghorse


 Councillor LeeRoy Meguinis


 Councillor Lyle Dodginghorse

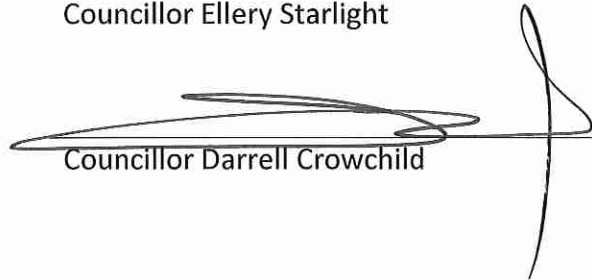

 Councillor Stanley Big Plume


 Councillor Darryl Whitney


 Councillor Kelsey Big Plume


 Councillor Vincent Crowchild


 Councillor Ellery Starlight


 Councillor Darrell Crowchild