

TSUUT'INA PUBLIC WORKS

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TSUUT'INA, AB
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PHONE: 403-281-0754

COMMUNITY NOTICE



Respectful Communication for Work Order Calls

Dzinisi Guja Tsuut'ina Home Occupants,

Public Works is committed to providing quality service. To ensure a safe and respectful environment for our staff, the following guidelines are in place:

There is zero tolerance for any form of abuse towards staff.

- All callers must communicate respectfully.
- Any abusive language, yelling, personal insults, or inappropriate comments - fall under our zero-tolerance policy and may result in the call being ended
- Staff may end calls if a caller is abusive or appears to be under the influence and unable to communicate appropriately.
- Callers will be asked to phone back when they can communicate respectfully.

These measures are to protect staff and ensure work orders are processed properly.

Siyisgaas (thank you) for your cooperation in helping us maintain efficient and reliable services.